

Aon Global Rapid Response

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In the face of a catastrophic property loss, senior executives must act quickly to implement emergency response plans to stabilize income streams and protect business assets and operations. Meanwhile, leaders must provide their insurer(s) with a preliminary overview of all damages to ensure a suitable reserve is established and critical and sustaining interim payments are released.

Aon Global Rapid Response aids companies in their mitigation efforts by deploying experts directly to the impacted location, offering clear and concise loss mitigation guidance. Our team of professionals includes loss mitigation consultants, remediation experts, risk engineers, forensic accountants, construction estimators and security experts, strategically located around the world.

Pre-Loss Assessments

Well before a loss occurs, the Aon Global Rapid Response coordinator partners with your risk team to understand the complexities of your business structure. Leveraging this knowledge, we develop an integrated organizational chart that considers your existing emergency response plan to ensure a seamless response. By clarifying roles and responsibilities before an event, we help reduce redundancy and inefficient use of resources should an actual loss occur.

During the pre-loss review phase, Aon Global Rapid Response experts will review and analyze your statement of values and property policy. We then upload your firm's location information into our global database and track all natural disasters (tornado, flood, hurricanes, etc.). If a disaster is predicted or occurs, these same experts will provide you with updates of pending threats to your properties.

Seismic, Wind and Flood Resilience Assessment

Working with your risk management team, the Aon first responder and Risk Control experts deliver an objective resilience assessment. Exposure to key hazards can be geo-mapped in the ImpactOnDemand interface to generate insight across large corporate portfolios.

This enables fact-based decision making to enhance the ability of your company to respond and thrive in an uncertain world.

The Right Experts at a Moment's Notice

Once activated, our first response expert(s) arrive at the loss site within 48-72 hours after an event, anywhere in the world, to minimize the financial impact of the loss, assess and document the loss and create a claim foundation for expedited recovery.

Going well-beyond traditional broker property claims support, Aon Global Rapid Response clients receive 40 hours of consulting expertise and advice, including:

- Value-at-risk analysis for natural disasters affecting your portfolio utilizing Aon's proprietary global mapping platform, ImpactOnDemand®
- Appearance by an Aon Global Rapid Response expert at the loss location to immediately evaluate the extent of property damage, provide loss mitigation solutions, and offer technical support for disaster recovery and business continuity
- Coordination and management of emergency resources, remediation and restoration vendors, and environmental specialists
- Recommendations on temporary repairs and remediation needed to preserve and protect property by an engineer or construction expert
- Meetings with insurer's representatives to ensure initial claim reserves are accurate.
- Identification of probable causes to support key decisions about settling claims and recovering losses
- Access to security professionals for protecting vital corporate assets

We're here to empower results

Learn more about Aon's Global Rapid Response / ImpactOnDemand services from our experts:

Peter Jagger

Aon Global Risk Consulting
Managing Director
Claims Preparation,
Advocacy and Valuation
+1.214.989.2623
peter.jagger@aon.com

Frank Oliver

Aon Global Risk
Consulting Director
Claims Preparation,
Advocacy and Valuation
+1.212.479.4657
frank.oliver@aon.com

Christopher Dineen

Aon Global Risk
Consulting Director
Claims Preparation,
Advocacy and Valuation
t +1.312.381.3266
m +1.630.215.6571
chris.dineen@aon.com

Aon Risk Solutions

Aon Global Risk Consulting | Property Risk Consulting

- 24/7 access to all loss information collected by the Aon Global Rapid Response team, including captured photos/videos
- Determine if a post loss Digital Property Profile damage assessment by drone is needed

Rapid Response Mobile Cat Alert System

The new mobile catastrophe alert app system offers new features and capabilities for clients including, 1.) “Immediate, need-to-know” natural disaster alerts via iOS and Android devices, 2.) Instant visibility of potentially impacted locations, including Statement of Value (SOV) reports, and 3.) Ability to communicate with an Aon Global First Responder.

ImpactOnDemand

ImpactOnDemand is an innovative and versatile platform that enables clients to visualize and quantify their exposures to risk— in addition to performing sophisticated, detailed data analysis— to drive insightful business decisions.

ImpactOnDemand assists clients in global individual risk mapping, risk driver analysis, claims planning and preparedness, post-catastrophe analysis, identifying exposure accumulations around terrorist targets, and a host of other functions.

The ImpactOnDemand Advantage

- Global risk analysis. ImpactOnDemand enables allows us to view and track exposures worldwide by providing global mapping capabilities and portfolio analysis as well as up-to- date information on catastrophes including earthquakes, hurricanes, wildfires, tornado and hail events, volcanic eruptions, and other ad hoc events.
- Quick, powerful, flexible platform. Map one million locations in a second from your web browser with absolutely no installation or data storage needed. There is no limit on the number of locations that can be uploaded, viewed, and analyzed.
- Flexible data analysis reporting capabilities. Data analysis and reporting is handled via an easy-to-use pivot table interface allowing users to dynamically interact with their data to build and deliver reports instantaneously. Insightful, pre-designed report views are available for quick and easy analysis.
- Load and access new data on demand. Clients are able to upload and access new exposure or claims datasets at any time to analyze current information when managing a catastrophe or monitoring portfolio growth.



The ImpactOnDemand interface enables real-time views of your property locations and the geo mapping functionality enables risk managers to pinpoint which facilities may be in danger of wind or flood damage.

